How to…
set up the Vodafone Guardian app

The Vodafone Guardian app helps to keep children safer when using a smartphone.

As part of Vodafone's commitment to supporting parents in encouraging their children's safe and responsible use of digital technology, it offers the free Vodafone Guardian app for use on a range of Android devices.

Vodafone Guardian helps parents to manage their child's smartphone by providing protection from inappropriate calls, messages and online content.

The app enables parents to stay in control in a number of ways, including:

→ Blocking specific contacts or mobile phone numbers to prevent bullying text messages or calls

→ Specifying times during which their child can make or receive calls, use apps, access the Web and use the camera

→ Restricting outgoing calls to named contacts, such as Mum, Dad or specific friends

→ Transferring bullying text messages to a secure folder on the phone that could be used as evidence with the child's school or the police

Vodafone Guardian is available to download for free from the Vodafone AppSelect store and Google™ Play.

Step 1

Set a Parent Contact

Once you have downloaded the app, enter a parent contact number so that you receive a text whenever Vodafone Guardian is deactivated for any reason. Click 'Save'.

You will also receive a text when an emergency call is made from the handset. Calls to ChildLine numbers are always allowed, you are not notified, and Vodafone Guardian removes the log entries for such calls.

Step 2

Choose a password

You can set a password so that you control the app. No changes can be made to the Vodafone Guardian settings without this password.

Simply enter your password twice and click 'Save'.

Step 3

Enable Message Helper

If you enable Message Helper, Vodafone Guardian will show an 'I Do Not Accept This' button next to incoming messages. Pressing that button will make the message vanish from your child's in-box and it's there to help them stay calm and keep positive if they get an unwanted message.

Go to Message Helper and choose 'Always enabled', 'Never enabled' or 'Enabled between' (and enter your chosen hours and days).

Step 4

Customise the settings

You can customise the settings for calls, text messages and phone features, such as Wi-Fi, Bluetooth, Camera, Browser and Adding and Removing Apps. For example:

→ If you want to set a time schedule for when your child can receive or make calls or receive texts, click on 'Calls & Messages' then 'Active Hours' and choose the time limits. This is useful for limiting how your child uses their mobile during school hours or after bedtime, for example

→ If you decide that you'd prefer your son or daughter to not have access to the internet at all from their mobile, go to 'Phone Features' then 'Browser' and choose 'Never allowed'

→ To prevent use of the camera while they're at school, go to 'Phone Features' then 'Camera' and set the timer underneath 'Allowed between'

Vodafone Guardian has been developed by the Vodafone Foundation (registered charity no. 1089625) as part of its Mobile for Good programme.

vodafone
www.vodafone.co.uk